

H² CONNECTION® TERMS & CONDITIONS

Last Updated: _____ June 2026 _____

Welcome to H² Connection®.

These Terms & Conditions govern your purchase and use of H² Connection® products, educational materials, courses, workshops, videos, memberships, communities, downloadable resources, and related content (collectively referred to as the "Services").

By purchasing, accessing, downloading, or using any H² Connection® Services, you acknowledge that you have read, understood, and agree to be bound by these Terms & Conditions.

1. EDUCATIONAL PURPOSE ONLY

H² Connection® is an educational and relationship-skills training program.

The information, materials, videos, worksheets, exercises, community discussions, and educational content provided through H² Connection® are intended solely for educational, informational, and personal development purposes.

H² Connection® does not provide psychotherapy, counseling, mental health treatment, crisis intervention, medical care, legal advice, financial advice, or professional services through its educational products.

Participation in H² Connection® does not establish a therapist-client relationship, counseling relationship, coaching relationship, fiduciary relationship, or any other professional treatment relationship.

2. NO THERAPIST-CLIENT RELATIONSHIP

The purchase or use of H² Connection® products does not create a therapist-client relationship with David Ibrahim, LMFT, LAADC, Glendale Counseling Services, or any affiliated provider.

No psychotherapy services are provided through the purchase of H² Connection® educational materials.

Individuals seeking psychotherapy, crisis support, diagnosis, treatment, or mental health services should consult qualified professionals in their local jurisdiction.

3. NOT FOR EMERGENCIES

H² Connection® is not an emergency service.

If you are experiencing a mental health crisis, suicidal thoughts, risk of harm to yourself or others, domestic violence, abuse, medical emergencies, or other urgent concerns, contact emergency services or appropriate local resources immediately.

4. PERSONAL RESPONSIBILITY

You acknowledge that you are solely responsible for your own decisions, actions, behaviors, relationships, communications, and outcomes.

H² Connection® provides educational information and relational tools but does not guarantee any specific result, outcome, improvement, reconciliation, relationship success, personal transformation, or emotional outcome.

5. NO GUARANTEES

Every individual, couple, family, and relationship is unique.

H² Connection® makes no guarantees, warranties, or representations regarding:

- Relationship satisfaction
- Relationship repair
- Conflict resolution
- Marriage outcomes
- Personal growth
- Emotional healing
- Communication success
- Any specific result from using the materials

Results may vary significantly among participants.

6. INTELLECTUAL PROPERTY

All H² Connection® content is protected by copyright, trademark, and intellectual property laws.

This includes but is not limited to:

- H² Connection®
- H² Heart Helpers™
- H² Languages of Repair™
- Workbooks
- Videos
- Graphics
- Assessments
- Quizzes
- Exercises
- Worksheets
- Written materials
- Training content
- Presentations

- Community resources

Purchasers receive a limited, non-transferable license for personal use only.

You may not:

- Copy
- Reproduce
- Republish
- Resell
- Redistribute
- License
- Modify
- Create derivative works
- Share access credentials
- Upload materials to public platforms

without prior written permission.

7. COMMUNITY ACCESS

Certain purchases may include access to online communities, memberships, discussion groups, livestreams, workshops, or other community environments.

Access to these communities may require separate agreements, participation guidelines, screening procedures, or community standards.

H² Connection® reserves the right to deny, suspend, restrict, or revoke community participation in accordance with community policies.

8. REFUND POLICY

Refund policies shall be posted separately and incorporated into these Terms & Conditions by reference.

By purchasing, you acknowledge that you have reviewed and accepted the applicable refund policy.

9. LIMITATION OF LIABILITY

To the fullest extent permitted by law, H² Connection®, David Ibrahim, Glendale Counseling Services, affiliates, contractors, moderators, employees, agents, and representatives shall not be liable for any direct, indirect, incidental, consequential, special, emotional, relational, financial, or other damages arising from:

- Use of the Services
- Inability to use the Services
- Reliance upon educational content
- Community interactions
- Relationship outcomes

- Personal decisions or actions

Your use of the Services is entirely at your own risk.

10. INDEMNIFICATION

You agree to indemnify and hold harmless H² Connection®, David Ibrahim, Glendale Counseling Services, affiliates, contractors, moderators, and representatives from claims, damages, liabilities, losses, costs, or expenses arising from your use of the Services or violation of these Terms.

11. MODIFICATIONS

H² Connection® reserves the right to modify these Terms & Conditions at any time.

Updated versions will become effective upon publication.

12. GOVERNING LAW

These Terms & Conditions shall be governed by and interpreted under the laws of the State of California, without regard to conflict of law principles.

13. CONTACT INFORMATION

H² Connection®
David Ibrahim, LMFT, LAADC
Glendale, California

Website: H2Connection.love

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