

H² CONNECTION® REFUND POLICY

Last Updated: _____ June 2026 _____

At H² Connection®, we want you to feel confident in your purchase.

Because relationship education is a personal investment and because digital products become immediately accessible upon purchase, we encourage customers to review all product information before purchasing.

7-Day Satisfaction Guarantee

If you are not satisfied with your purchase of the H² Connection® Tutorial, you may request a refund within seven (7) calendar days of the original purchase date.

To request a refund, please contact us using the contact information provided below and include:

- Your full name
- Email address used for purchase
- Date of purchase
- Order confirmation information

Refund requests submitted within seven (7) calendar days of purchase will be reviewed and processed in accordance with this policy.

After Seven Days

All sales become final seven (7) calendar days after purchase.

No refunds will be issued after the seven-day refund period has expired.

Community Memberships

If access to a community, membership, workshop, livestream, or other program is included with a purchase, H² Connection® reserves the right to suspend or terminate participation for violations of community standards, participation agreements, or community guidelines.

Removal from a community for policy violations does not entitle a participant to a refund.

Chargebacks

Customers agree to contact H² Connection® first to attempt resolution of any concerns before initiating a chargeback or payment dispute.

Changes to this Policy

H² Connection® reserves the right to modify this Refund Policy at any time. Any changes will apply prospectively to future purchases.

Contact Information

H² Connection®

Website: H2Connection.love

By purchasing H² Connection® products, you acknowledge that you have read and agree to this Refund Policy.